



Pay Your Early Cancellation Fees

If you have a potential customer who wants to switch to Ambit but is currently with an energy provider that charges a cancellation fee, we'll now help cover cancellation fees up to \$250 for customers switching from another non-Vistra retail energy provider to certain feature rich Ambit plans with terms of 12-months or longer. Here are the requirements:

- Customer must switch to Ambit from another provider.
- The customer must send a copy of their final bill showing the ECF from the previous provider to careaction@ambitenergy.com
- Ambit will apply a bill credit of up to \$250 within two billing cycles of receiving the final bill.
- TXU, Express, 4Change, Veterans, and Tri-Eagle customers not eligible.

*Only for residential customers.

